



Taking Everyone Above Mediocrity

The Essential Elements of Effective Teamwork

Having a team atmosphere within the workplace is one of the best ways to increase productivity, decrease turnover, and help the employees find greater fulfillment in their work and life. There is usually only one major thing that keeps the people on your staff from becoming a team...the people.

Today's work environment forces us to spend most of our time, effort and energy focusing on tasks rather than our coworkers and the relationships we share. But, as Tom Morris said in his book *If Aristotle Ran General Motors*, "It is the people within any organization, and their interaction with each other that ultimately produces excellence or mediocrity."

This training can work two ways. First, it can serve to teach leaders/managers ways that they can go back to their staff and work on creating a TEAM atmosphere. Or, it can also be facilitated for people who work together and they can experience the exercises together which will allow them to begin (or continue) the process of becoming a closer team.

Topics include:

A chain is formed when independent links become interlinked.

Getting to know your teammates, where they came from, what shaped them, who influenced them, and what makes them "tick".

Besides our employer, what else do we have in common?

Realizing we are more alike than different and what we can accomplish when we use those commonalities to work together.

The best team I was ever a part of...

What makes a great team, what did that team accomplish, what will it take for us to become a great team, and how will we know if we succeed in becoming a great team?

Servicing your most important customers...Internal Customers!

The importance of treating a co-worker like a valued customer and a practical strategy to make that idea a reality.

Teaching the Essential Elements of Excellence for work and life!